



## **Terms and Policies for Parents and Students**

### **Absences and Make-ups**

1. Make-up lessons are only offered when Tide cancels a class. This is very rare and usually occurs because of extreme weather conditions.
2. If a situation occurs when no make-up class can be given, a credit will be posted to your account and applied toward the next month's tuition.
3. Tide will send you an email if there is a cancellation of your class.

### **Parent & Child Responsibilities**

1. Parents should encourage children to use the restroom before class.
2. Parents of children under the age of 13 must stay in the YMCA building during the class, and must be on deck waiting for their child 5 minutes prior to the end of the class.
3. Parents of younger children should stay on deck to assist their child to the restroom if needed.
4. Tide Swimming strives to keep a safe, family-friendly atmosphere. If a child or parent is consistently disruptive or disrespectful, he/she will be removed from the program and a refund will be issued for the balance of the lessons.

### **Preparation For The First Day Of Class**

1. Children will need a swimsuit, towel, and a good pair of goggles.
2. Tide will provide swimmers with a Tide Swim School swim cap on the first day and swimmers should bring this to class each week. Additional caps are available for purchase at \$5.00 each.
3. If an instructor evaluates a swimmer on the first day and determines that he/she has not been properly placed, the instructor will recommend placing the swimmer in a more appropriate class. Please call the Swim School Director immediately at 781-413-1950 to make the modification.
4. Instructors will be continually evaluating swimmers and may recommend another class at any time during the session if it becomes more appropriate for the swimmer's ability. Please call the Swim School Director at 781-413-1950 to make the necessary change.